NEW YORK STATE | Office for the Prevention of Domestic Violence

Resource Guide for Victims and Survivors of Gender-Based Violence

Resource	Service	Contact Information	QR Code
New York State Domestic and Sexual Violence Hotline	Offers 24/7 crisis counseling, safety planning, support and referrals to victims of gender-based violence.	Hotline Number: 1-800-942-6906 Text: 844-997-2121 Chat: https://opdv.ny.gov/chat	
Online lists of agencies in NYS that provide GBV services in each county	Non-profit victim assistance providers are direct service providers. They provide information about victim rights and options, safety planning, crisis intervention, emotional support, systems advocacy, assistance finding temporary emergency shelter, information and referrals to other community-based services.	Domestic and Sexual Violence Service Providers by County (OPDV): https://opdv.ny.gov/domestic-and-sexual-violence-service-providers-county	
		Approved Domestic Violence Service Providers (OCFS): https://ocfs.ny.gov/programs/domestic-violence/providers.php	
		Rape Crisis Programs by County (DOH): https://www.health.ny.gov/prevention/sexual_violence/rscvpp_providers.htm	
		OVS Resource Connect (OVS): https://ovs.ny.concerncenter.com	
		Assistance for Survivors of Human Trafficking – Refugee Services (OTDA): https://otda.ny.gov/programs/bria/trafficking.asp	

NYS Agencies Involved in the Implementation of GBV Services *These agencies do not directly provide services			
NYS Office for The Prevention of Domestic Violence	Advises the governor and legislature on policies and best practices; trains professionals across the state and serves as a resource on the issue of domestic violence. List of NYS DV and SA programs available on website. OPDV does not provide direct services to victims and survivors but assists with troubleshooting system barriers.	Phone Number: 518-457-5800 Website: https://opdv.ny.gov/	
NYS OCFS	OCFS provides information and resources on child welfare, child abuse prevention, local childcare options and list of local Domestic Violence Providers.	Website: https://ocfs.ny.gov/programs/domestic-violence/	
NY Courts	Resource for information and access to forms to navigate the legal system.	Website :https://www.nycourts.gov/	
Office of Temporary and Disability Assistance (OTDA)	Providing temporary cash assistance; providing assistance in paying for food; providing heating assistance; overseeing New York State's child support enforcement program; determining certain aspects of eligibility for Social Security Disability benefits; supervising homeless housing and services programs; and providing assistance to certain immigrant populations.	Website : https://otda.ny.gov/	
NYS Department of Health (DOH)	DOH provides information and resources through the local health department, connecting people to rape crises programs, healthcare providers, health insurance assistance, STI clinics and other essential services.	Website: https://www.health.ny.gov/	
NYS Office of Victim Services (OVS)	OVS offers financial compensation for qualifying expenses to victims of crime.	Phone Number: 1-800-247-8035 Website: https://ovs.ny.gov	

NYS DCJS	DCJS supports all facets of NYS criminal justice system with a focus on Law Enforcement and other criminal justice professionals training.	Violence Against Women Unit - NY DCJS: https://www.criminaljustice.ny.gov/ofpa/vawamain.htm Human Trafficking FAQs (Frequently Asked Questions) - NY DCJS : https://www.criminaljustice.ny.gov/pio/humantrafficking/humantrafficking_faq.htm	
General Resources			
Address Confidentiality Program (ACP)	Provides a substitute address, mail forwarding and legal document handling to survivors of gender-based violence.	Phone Number: 1-855-350-4595 Website: https://dos.ny.gov/acp/	
NYS Coalition Against Domestic Violence	Training, Technical Assistance and Advocacy to support member DV Programs. Statewide Resource Directory available on website.	Website: www.nyscadv.org	
Suicide Prevention Lifeline	Offers 24/7 Crisis counseling, support, information and referrals.	Hotline Number: 988 Text: 988 Website: https://omh.ny.gov/omhweb/crisis/988.html	
National Domestic Violence Hotline	Offers Crisis counseling, safety planning, support and referrals to victims of domestic violence.	Hotline Number:1-800-799-7233 Text: START to 88788 Chat- Available on website Website: https://www.thehotline.org	
RAINN	Offers crisis counseling, safety planning, support and referrals to victims of sexual violence.	Hotline Number:1-800-656-4673 Chat: Available on website Website: https://rainn.org/	
National Human Trafficking Hotline	Offers crisis counseling, safety planning, support and referrals to victims of human trafficking.	Hotline Number: 1-888-373-7888 Text:233733 Chat: Available on website Website: https://humantraffickinghotline.org/	

NYC Alliance against Sexual Assault (The Alliance)	Training and technical assistance.	Website: https://svfreenyc.org/about-us/	
Safety Net Project	Toolkits and resources on the use of technology for survivors of domestic violence, sexual assault and trafficking.	Website: https://www.techsafety.org/resources/	
NY Alert	Order of Protection notification System provides 24/7 notifications via phone, text, or email when an OOP has been served.	Website: oopalert.ny.gov/oopalert/	
VINE/VINE LINK (Victim Information Notification Everyday)	Provides notifications of release and custody status of incarcerated individuals.	Website: https://vinelink.vineapps.com/state/NY/ENGLISH	
Law Help NY	Offers information on legal rights and options, directory of free and legal services.	Website: https://www.lawhelpny.org	
Women`s Law	Provides each State's laws on protection orders, custody, divorce, immigration and gun laws.	Website : https://www.womenslaw.org/	