MC-COP Stakeholder Engagement

Background

New York State is implementing a system of Medicaid Managed Care for people with intellectual and developmental disabilities (I/DD). The New York Alliance for Inclusion and Innovation is currently undertaking a project to prepare providers of services to people with I/DD for the move to managed care. Referred to as the Managed Care Community of Practice (MC-COP), the project aims to provide readiness training and technical assistance to any interested provider (the project is not restricted to New York Alliance members).

The role of Medicaid Matters New York

Medicaid Matters New York is working with the New York Alliance to increase and enhance outreach and education for individuals with I/DD and their families. The services for people with I/DD – which include residential, vocational, medical, psychological services, and more – have never been provided through Medicaid Managed Care. Individuals with I/DD, parents and family members need information about (including, but not limited to):

- What managed care is and how a system of managed care will provide for their needs;
- Who will be responsible for their universe of needs and who to turn to when/if their needs are not being met; and
- What their rights are in a managed care context.

Medicaid Matters will collaborate with self-advocacy and parent and family groups and organizations for knowledge and expertise specific to people with I/DD and their needs. These groups would include, but will not be limited to: Self Advocacy Association of New York State, Parent to Parent of New York State, the New York Self-Determination Coalition, and Statewide Advocacy Network of New York.

Stakeholder engagement work will include (but will not be limited to):

- Analysis and assessment of what people need and want to know about the transition to managed care;
- Development and dissemination of informational materials; and
- In-person presentations at meetings, program events, and conferences.


August 2019